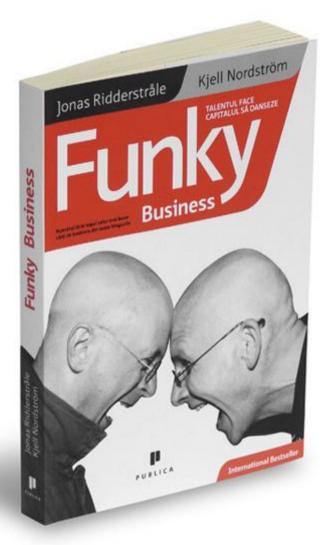
# Sexy & Fit a business wellness recipe by ARCHIBUS Romania

Anne Linek ARCHIBUS Solution Center - ROMANIA

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## Sexy & Fit



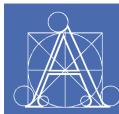


# TalentTechnology

# right side of change

Sexy & Fit





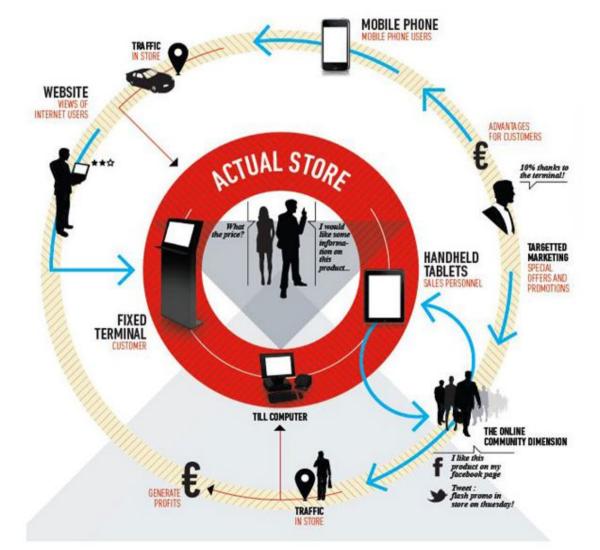
#### The retail paradigm has shifted



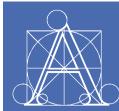
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### Retail RE and Operations should follow the change



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#### Delivering a connected customer experience

New talent strategies Position your talent as brand ambassadors Equip them with smartphones & train them to be technology savvy Empower them to use social media to connect with customers

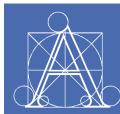
Change the physical space Evolve the physical space as a primary point of brand contact to one of many points of contact Embrace the virtual environment as a connection point to your brand from anywhere & any time Transform the physical space to a compelling customer experience instead of a place to transact Evaluate your real estate strategy as the need for large physical spaces may be minimized by the influence of virtual

Emerging solutions

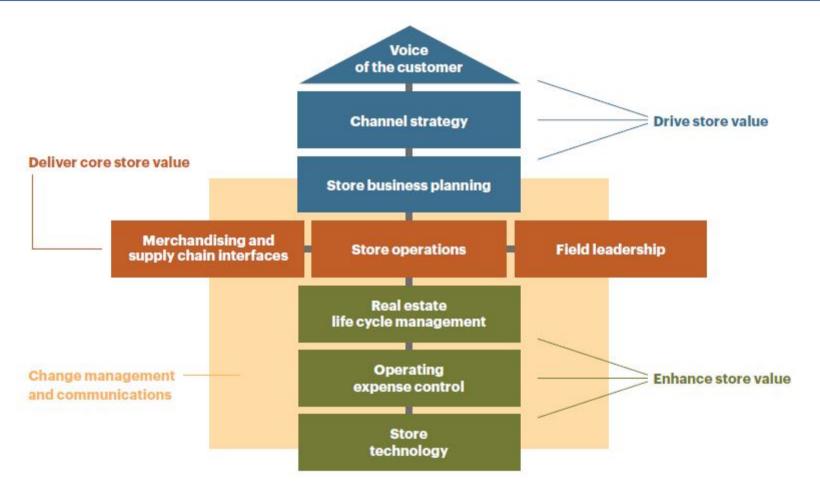
Embrace technology & be an early adopter Enhance the customer experience & support sales associates in delivering desired service models Use real-time data to provide real-time promotions to further personalize the shopping experience

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Source Deloitte - Global Powers of Retailing, 2013 The #1 Solution for Total Infrastructure and Facilities Management in the World Over 4 million users prove it daily – saving their organizations over \$100 USD billion annually

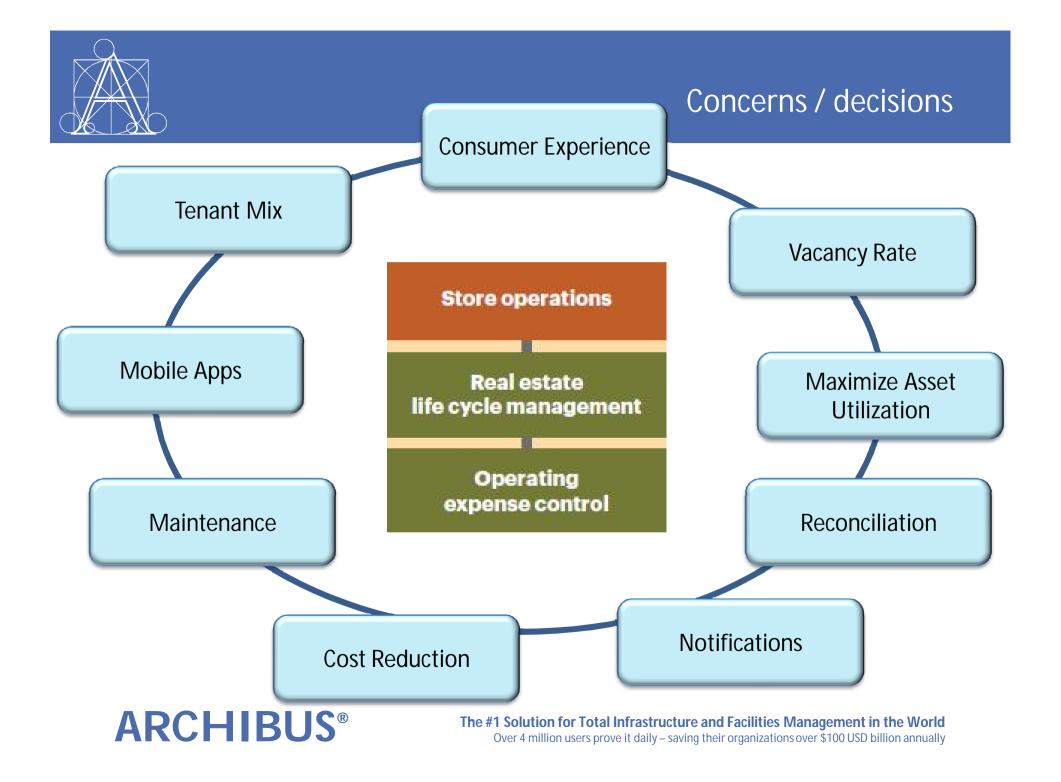


## Retail success still depends on Core Principles



Source: A.T Kearney analysis-The 2013 Achieving Excellence in Retail Operations Study

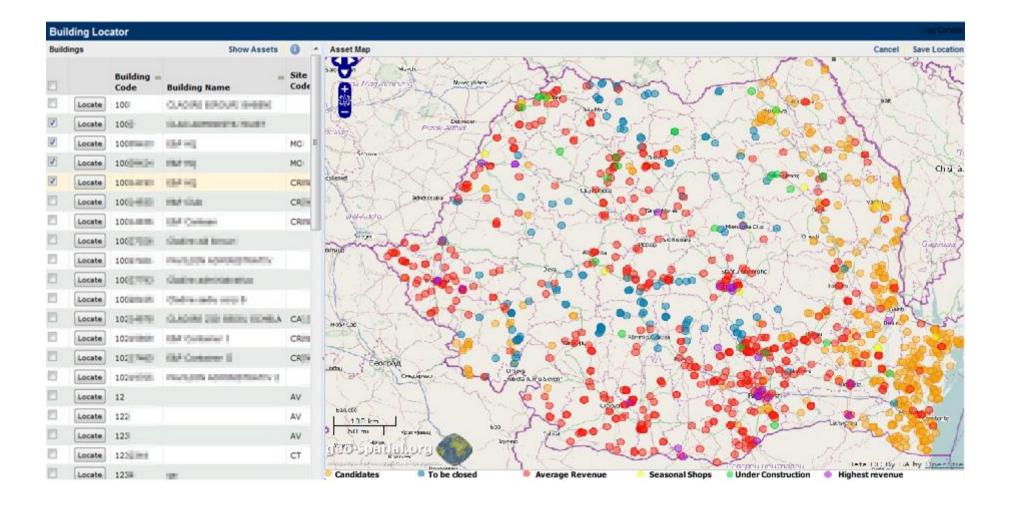
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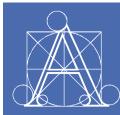




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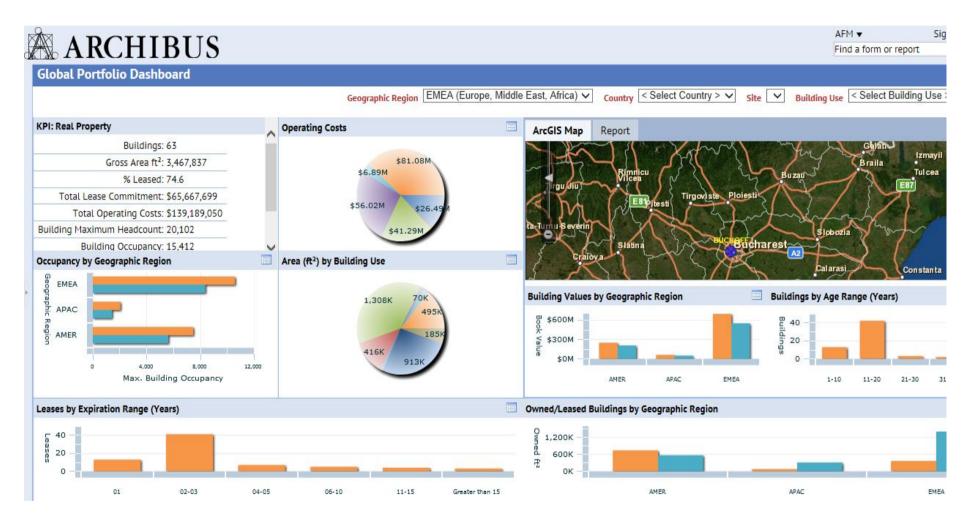
#### Decisions based on accurate and visual data

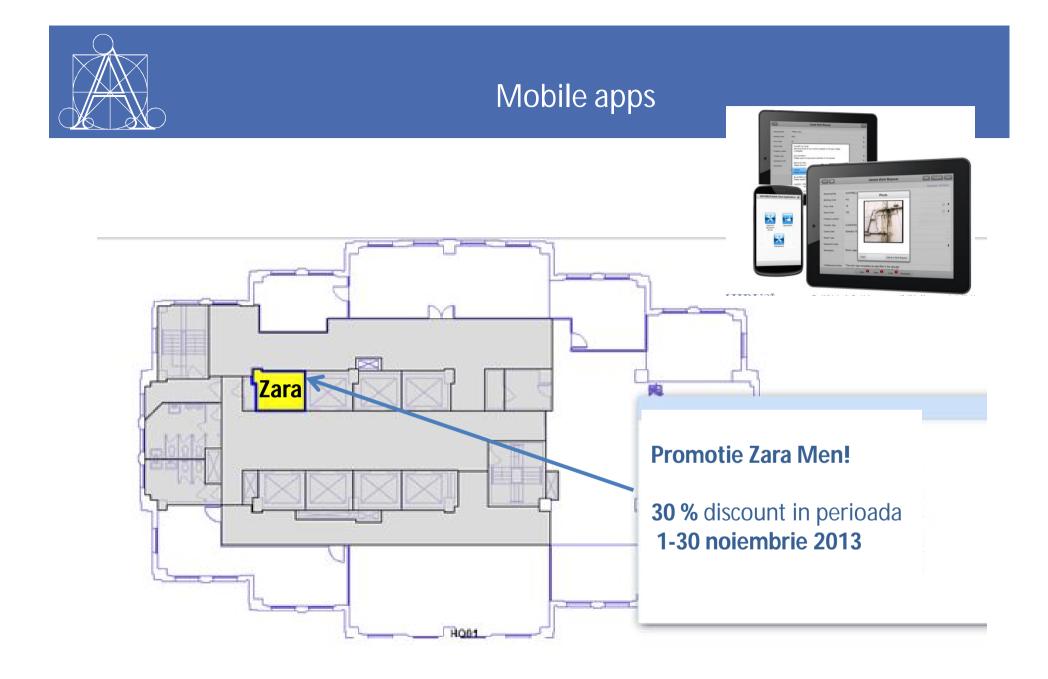




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#### Portfolio Dashboard





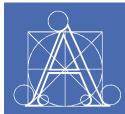
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#### **KPI & dynamics metrics**

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ARCHI	BUS	Po	ortfolio Ma	inager Home App	lications	Find a form or report		
Portfolio		Ca	pital Plann	ning	Leases	Cost Administration		
Oversight		Fur	nding		Leases	Oversight		
Global Portfolio Dashbo	ard	Ар	proved Proj	ects Funding by Year	Lease Details Form	Cash Flow Report		
Portfolio Summary Dash	board	Ava	ailable Capit	tal and Expense Funds	Rent Roll Report	Straight Line Rent		
Buildings Dashboard		Pro	gram Alloca	ations by Year	Lease Portfolio Dashboard	Lease Cost Indexing Profile		
Building by Country Rep	oort	Allo	ocation Con	isole	Lease Benchmarks	Lease CAM Reconciliation Report		
Yearly Financial Summa	ry by Country	Cos	sts		Income and Commitments	Financial Summaries		
Activity		Hist	torical Proje	ect Analyzer	Lease Net Income by Month	Property and Building Benchmarks		
All Ownership Transactio	ons	Pro	ject Budget	t vs Spend Analyzer	Lease Net Income by Year	Lease Benchmarks		
Portfolio Investments		Pro	ject Commi	itment Cost Summary	Lease Monthly Commitment Costs	Property Financial Summary		
Portfolio Summary Net (	Capital Cash Flo	w Pro	ojects			Lease Financial Summary		
by Location		Pro	jects Score	card		Yearly Financial Summary by Country		
Integrated Portfolio N	Metrics				Alerts	Favorites		
Integrated Portfolio N Metric		Current	Change	Change Per Year % of Target	Alerts <ul> <li>[1] Leases: Due this Week</li> </ul>	Favorites Drag any item here		
Metric	Metrics Trend	Current		Per Year % of Target		· · · · · · · · · · · · · · · · · · ·		
		Current \$114K	Change \$6K		[1] Leases: Due this Week	· · · · · · · · · · · · · · · · · · ·		
<b>Metric</b> Real-Estate CapEx -				Per Year % of Target	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> </ul>	· · · · · · · · · · · · · · · · · · ·		
<b>Metric</b> Real-Estate CapEx - Budget Variance		\$114K	\$6K	Per Year % of Target \$14K 95%	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> <li>[1] Projects: 10% Budget Variance</li> </ul>	· · · · · · · · · · · · · · · · · · ·		
<b>Metric</b> Real-Estate CapEx - Budget Variance CapEx (per Gross Area)		\$114К \$3К	\$6К \$0К	Per Year % of Target \$14K 95% \$2K 95%	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> <li>[1] Projects: 10% Budget Variance</li> <li>[2] Projects: 10% Schedule Variance</li> <li>[0] Business Units: 20% Budget</li> </ul>	· · · · · · · · · · · · · · · · · · ·		
<b>Metric</b> Real-Estate CapEx - Budget Variance CapEx (per Gross Area) Real-Estate Op Ex		\$114K \$3K \$42M	\$6K \$0K -\$2M	Per Year         % of Target           \$14K         95%           \$2K         95%           -\$23M         105%	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> <li>[1] Projects: 10% Budget Variance</li> <li>[2] Projects: 10% Schedule Variance</li> <li>[0] Business Units: 20% Budget Variance</li> <li>[5] Leases: Due this Month</li> <li>[0] Options: Due this Week</li> </ul>	Drag any item here		
Metric Real-Estate CapEx - Budget Variance CapEx (per Gross Area) Real-Estate Op Ex Real-Estate Op Ex		\$114K \$3K \$42M 12%	\$6K \$0K -\$2M 0%	Per Year % of Target \$14K 95% \$2K 95% -\$23M 105% -6% 109%	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> <li>[1] Projects: 10% Budget Variance</li> <li>[2] Projects: 10% Schedule Variance</li> <li>[0] Business Units: 20% Budget Variance</li> <li>[5] Leases: Due this Month</li> </ul>	· · · · · · · · · · · · · · · · · · ·		
Metric Real-Estate CapEx - Budget Variance CapEx (per Gross Area) Real-Estate Op Ex Return on Assets (%) TCO (per Seat)		\$114K \$3K \$42M 12% \$2,095	\$6K \$0K -\$2M 0% -\$105	Per Year % of Target \$14K 95% \$2K 95% -\$23M 105% -6% 109% -\$1,152 105%	<ul> <li>[1] Leases: Due this Week</li> <li>[2] Projects: 20% Budget Variance</li> <li>[1] Projects: 10% Budget Variance</li> <li>[2] Projects: 10% Schedule Variance</li> <li>[0] Business Units: 20% Budget Variance</li> <li>[5] Leases: Due this Month</li> <li>[0] Options: Due this Week</li> <li>[8] Options: Due this Month</li> </ul>	Drag any item here		

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### Integrated metrics & trends

#### Integrated Portfolio Metrics

Metric	Trend	Current	Change	Change Per Year	% of Target
Real-Estate CapEx - Budget Variance	•	\$114K	\$6K	\$14K	95%
CapEx (per Gross Area)	-	\$3K	\$0K	\$2K	95%
Real-Estate Op Ex		\$42M	-\$2M	-\$23M	105%
Return on Assets (%)	J	12%	0%	-6%	109%
TCO (per Seat)		\$2,095	-\$105	-\$1,152	105%
Leased-to-Owned (%)	·	27%	2%	15%	96%
FCI (%)		86%	4%	47%	95%
Replacement Value (per Year)		4M	-286M	2M	14%

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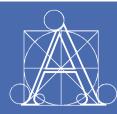
#### Alerts

- [1] Leases: Due this Week
- [2] Projects: 20% Budget Variance
- [1] Projects: 10% Budget Variance
- [2] Projects: 10% Schedule Variance
- [0] Business Units: 20% Budget Variance
- [5] Leases: Due this Month
- [0] Options: Due this Week
- [8] Options: Due this Month

. 0

[0] Projects: 20% Schedule Variance

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### Facility Manager Dashboard

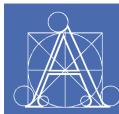
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ARCH	IIBUS	Fac	ility Man	ager Home Applic	cations	Find a form or report		
Space		Build	ding Ope	erations	Assets	Workplace Services		
Space Console Location Metrics Allocation and Benchmarks Time-based Space Planning		Planı Servi	ning Boar	ations Console d Agreements	Assets Console Asset & Equipment Surveys Asset Plan Service-Level Agreements	<b>Request</b> Conference Room Reservation Resource Reservations Hotelled Workspace Booking		
Space Gap Analysis Headcount Projection Financial Statement by Division Detailed Chargeback Analysis		Labo	or Analysis get Analys		Warranties and Service Contracts Assets by Insurance Policy Depreciation Schedules General Ledger Journal Entries	Service Service (by Location) Individual Move Group Move		
Integrated Facility- Metric	-Management		Change	Change Per Year % of Target	Alerts 5] Work Teams: With less than 85% Customer Satisfaction	Favorites Drag any item here		
	~ •	\$2,207	\$110	\$1,214 95%	[5] Work Teams: With less than 85% Service-Level Compliance			
TCO (per Seat)	······································	\$2,207 \$2,095 294 ft <sup>2</sup>	\$110 -\$105 -15 ft <sup>2</sup>	\$1,214 95% -\$1,152 105% -162 ft <sup>2</sup> 105%	Service-Level Compliance [24] Move Requests: Needing Approval			
TCO (per Occupant) TCO (per Seat) Area (per Occupant) Area (per Seat)		\$2,095	-\$105	-\$1,152 105%	Service-Level Compliance [24] Move Requests: Needing Approval [18] Requests: Escalated [19] Space Requests: Requiring			
TCO (per Seat) Area (per Occupant) Area (per Seat) Move Churn (%)		\$2,095 294 ft <sup>2</sup> 238 ft <sup>2</sup> 19%	-\$105 -15 ft <sup>2</sup> 12 ft <sup>2</sup> -1%	-\$1,152 <b>105%</b> -162 ft <sup>2</sup> <b>105%</b> 131 ft <sup>2</sup> <b>95%</b> -10% <b>106%</b>	Service-Level Compliance [24] Move Requests: Needing Approval [18] Requests: Escalated			
TCO (per Seat) Area (per Occupant) Area (per Seat)		\$2,095 294 ft <sup>2</sup> 238 ft <sup>2</sup>	-\$105 -15 ft <sup>2</sup> 12 ft <sup>2</sup>	-\$1,152 <b>105%</b> -162 ft <sup>2</sup> <b>105%</b> 131 ft <sup>2</sup> <b>95%</b>	Service-Level Compliance [24] Move Requests: Needing Approval [18] Requests: Escalated [19] Space Requests: Requiring Approval			





# Alerts [5] Work Teams: With less than 85% Customer Satisfaction [5] Work Teams: With less than 85% Service-Level Compliance [24] Move Requests: Needing Approval [18] Requests: Escalated [19] Space Requests: Requiring Approval [0] Regulatory Actions: Due This Week





### Reshape your Real Estate



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